



WEB RETURN/EXCHANGE FORM

PLEASE ENCLOSE THIS FORM WITH RETURNED GOODS.

Date Name & Address

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Tel No Mobile

Order Ref Number Account Number (if known)

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PRODUCT CODE	DESCRIPTION	SIZE	QTY

PLEASE USE SEPARATE PIECE OF PAPER WHEN RETURNING MORE THAN TWO ITEMS

REASON (please select reason for return from options below)

Exchange ***	Keying error	Pick error	Not suitable	Refund **
Faulty	Please state Fault			

*** If an exchange is wanted please state below which items are needed

PRODUCT CODE	DESCRIPTION	SIZE	QTY

Items ordered via our web site will be refunded back through World Pay an email from World Pay will be sent to you once refund has been made.

OUR 30-DAY RETURNS GUARANTEE

PLEASE NOTE:

Our 30 days returns guarantee means that if you are unhappy with your purchase, you can return it to us in its original condition within 30 days from date of dispatch, unopened with seals and shrink-wrap intact, clothing must have labels attached. We will exchange or refund the items for you. We reserve the right to return any items to you we feel not fit for resale unless they are faulty. For faulty items please contact our sales team on 01903 766921 before returning the goods to us.

THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS.

PLEASE RETURN TO

**RETURNS DEPT
 SCOUT SHOPS LTD
 LANCING BUSINESS PARK
 LANCING
 WEST SUSSEX BN15 8UG**